



One-Year Limited Warranty

The Home Concepts brand by Wellborn Cabinet, Inc. provides a One-Year Limited Warranty to the original consumer purchaser for one year from Home Concepts Dealer's original date of purchase on our cabinetry parts.

This warranty became effective January 1, 2019, and covers cabinets ordered on or after January 1, 2019. Cabinets ordered before January 1, 2019, are covered by the warranty in effect at time of purchase. This warranty gives you specific legal rights. You may also have other rights, which vary from state to state.

Exclusive Lifetime Limited Warranty Door Hinge & Drawer Suspension System

The Home Concepts brand by Wellborn Cabinet, Inc. also offers an Exclusive Lifetime Limited Warranty to the original consumer purchaser on our Drawer Suspension Systems and Door Hinges. This warranty is expressed by the supplier. Replacement hinges and drawer slides are subject to availability from our supplier. If a claim is filed after a product becomes obsolete, the manufacturer will replace the discontinued product with the product that is closest to being equivalent to the original. After Wellborn Cabinet, Inc.'s warranty expires, it is the consumer purchaser's responsibility to contact the manufacturer for hinge and slide replacement.

General Warranty Details

These warranties constitute the exclusive remedy against Wellborn Cabinet, Inc. for all cabinetry parts which have been proven to Wellborn Cabinet, Inc.'s satisfaction to be defective in material and/or workmanship under normal residential usage. These warranties are only valid in the United States of America. All of the above named warranties are limited to the first and original buyer, and are not transferable to subsequent owners.

Home Concepts Cabinets are certified by the Kitchen Cabinet Manufacturers Association. All warranties will be void if cabinets or cabinet parts are in any way mishandled, modified, damaged, improperly installed, improperly stored during or prior to installation, or storage situations where loading exceeds the Kitchen Cabinet Manufacturers Association testing and certification standards which are in compliance with American National Standards Institute #A161-2000. Furthermore, this warranty will not apply to cabinets or cabinet parts damaged by abuse, misuse, neglect, acts of God, exposure to moisture, water or extreme temperatures, the effects of normal wear and tear, or installed or utilized in other than normal residential applications. **Cabinets must be installed for 90 days in order to be considered for Warranty.**

Claims:

- I. Claims must initially be made through the Home Concepts Dealer.
- II. Proof of purchase is required to obtain benefits from the warranty.
- III. If your Home Concepts Dealer is no longer in business, or no longer carries the Home Concepts product line, contact Wellborn Cabinet, Inc. at the address below and we will direct you to another Home Concepts Dealer.

Wellborn Cabinet, Inc.; Customer Service/Warranty Claims; P.O. Box 1210; Ashland, AL 36251

(SEE CLAIM DETAILS ON FOLLOWING PAGES)

All warranty work must go through the Home Concepts Dealer. Wellborn Cabinet, Inc. is obligated to provide parts to the dealer. Upon inspection, Wellborn Cabinet, Inc. at their discretion, will either replace or repair the defective part. This warranty does not cover costs associated with shipping or transportation of replacements, removal or installation costs, loss of time, use or revenue or other incidental damages, regardless of whether the work was performed by a contractor, service company or consumer. Replacement parts and cabinets may not match your existing cabinetry due to changes in the finish and wood over time.

Proper care can extend the performance and beauty of your cabinetry. Our installation manual, B8758PK10, was written as a guide to the operation, maintenance and installation of our product. If you did not receive your complimentary copy of this booklet, please contact your nearest Home Concepts Dealer. Furniture polishes and waxes should not be used on Home Concepts cabinetry.

Wellborn Cabinet, Inc. provides a One Year Limited Warranty to the original consumer purchaser for one year from the Home Concepts Dealer's original date of purchase on our cabinetry parts. Home Concepts and the Select Series have a machine sanded finishing process and does not include the detailed hand sanding technique featured in the Aspire, Premier Series, Elegant Bath and Estate Series. Therefore, Wellborn Cabinet, Inc. does not recommend designs combining these series. Wellborn Cabinet, Inc. does not warrant finish matching between the Home Concepts or Select Series and the Premier Series, Aspire, Elegant Bath or Estate Series due to differences in wood characteristics and finishing processes. This warranty does not cover any and all claims hereunder made relating to or arising from finish matching which may exist in cabinets within designs blending or mixing different series, such as designs combining the Home Concepts or Select Series with the Premier Series, Aspire, Elegant Bath or Estate Series. We also offer an Exclusive Lifetime Limited Warranty to the original consumer purchaser on our Drawer Suspension Systems and Door Hinges. This warranty is expressed by the supplier. Replacement hinges and drawer slides are subject to availability from our supplier. If a claim is filed after a product becomes obsolete, the manufacturer will replace the discontinued product with the product that is closest to being equivalent to the original. After Wellborn's warranty expires, it is the consumer purchaser's responsibility to contact the manufacturer for hinge and slide replacements. These warranties are the exclusive remedy against Wellborn Cabinet, Inc. for all cabinetry parts which have been

proven to Wellborn Cabinet, Inc.'s satisfaction to be defective in material and/or workmanship under normal residential usage. These warranties are only valid in the United States of America. These warranties are limited to the first and original buyer, and are not transferable to subsequent owners.

How To File A Claim

All claims for defective products must be submitted in writing to the Home Concepts Dealer detailing the specific problem no later than 90 days after the defect has been known. Proof of purchase (an original invoice or a dated sales receipt from a Home Concepts Dealer) is required. Warranty Claims must be initially made through your Home Concepts Dealer. The Home Concepts Dealer will present the warranty claim to Wellborn Cabinet, Inc. If you need further assistance, please contact:
Wellborn Cabinet, Inc.; Customer Service/Warranty Claims; P.O. Box 1210; Ashland, AL 36251

Upon inspection, Wellborn Cabinet, Inc., at their discretion, will either replace or repair the defective part. This warranty does not cover costs associated with shipping or transportation of replacements, removal or installation costs, loss of time, use or revenue or other incidental damages, regardless of whether the work was performed by a contractor, service company or consumer. Replacement items will be sent at a charge cost to the Dealer and submitted as a credit by a Home Concepts Account Manager. This is a parts-only warranty, and excludes any charges for labor expense or product damage incurred by the installer in connection with the replacement of defective parts or portions thereof. Wellborn Cabinet, Inc. will not be responsible for any product damaged as a result of the purchaser's attempt to repair the product. Wellborn Cabinet, Inc. reserves the right to request products be returned to the factory for determination of warranty requirements before issuing credit. This warranty only covers products supplied by Wellborn Cabinet, Inc.

All woods feature natural characteristics such as grain patterns, texture, and color variations. We do not consider these defects in our product. Read the Product Awareness Statement for a detailed explanation of characteristics that are not considered to be defects of our product.

PRODUCT AWARENESS STATEMENT

The natural characteristics of wood with respect to its color, texture, finishes, grain pattern and wood movement will show distinctive features that may be perceived by some individuals to be product defects. However, these characteristics result from environmental factors beyond manufacturer's control (i.e., humidity changes) and are not considered defects on a Home Concepts product and are excluded from Warranty. To gain further understanding of the characteristics of hardwood, please refer to the section titled "Characteristics of Natural Wood" in our Installation, Care and Warranty Guide. The following are examples of these natural characteristics:

- All wood finishes will show a change in color of finish and wood over time, including laminate doors, which may occur when exposed to sunlight, smoke, UV rays, indoor lighting, household or cleaning chemicals, or other environmental conditions. White will develop yellow tones. Some panels, such as veneer, may change at a faster rate than solid wood.
- All doors will show separation and peeling in the joints at the door corners. This is directly related to relative humidity and how it reacts to wood. We recommend humidity control in your home.
- Separation at the face frame or door joint lines can be visible in all painted and stained finishes. These characteristics are more prevalent in darker finishes and painted products.
- Solid wood doors manufactured of quality kiln-dried hardwood are affected by temperature and humidity and will expand or contract depending on the location installed. These conditions are inherent in all wood products and will cause a light line to appear at edges of the center panel normally when winter heating greatly reduces humidity. This can easily be touched up (use a Home Concepts Touchup Kit) and is not considered a defect. Excessive humidity will cause expansion of the center panel which will result in shifting of rails and stiles of the door. This can be controlled by regulating humidity.
- End panels, due to being made of different materials, will not match the door of cabinet. This is not considered a defect and is not covered under warranty.
- Painted Medium Density Fiberboard (MDF) doors display a color variance from the painted maple face frames and mouldings used in the same finish due to the MDF substrate material. This is not considered a defect and is not covered under warranty.
- Any product that is exposed to moisture will show separation at the joints. This natural characteristic is excluded from warranty.
- Undue wetness and heat to the edges of laminate doors will cause delamination over time.
- Doors that are warped must be allowed to hang through one heating cycle, or 180 days, before a no-charge replacement will be considered.
- Some doors may warp slightly after being installed in a new home due to high humidity levels and in older homes due to low humidity levels. The door will usually return to its normal flat position after going through the heating cycle; however, cabinets need to be checked for proper installation and squareness. Cabinets improperly installed can be racked out of square. If cabinets are not properly installed, shimmed, or the floor is unlevel, the cabinet face frame may rack to the contour of the wall resulting in doors that appear off on a flat plane. The door will probably still be flat and not warped or racked. These problems can be greatly reduced with correct installation and humidity control.
- Variations in natural grains and finishes (especially noticeable in natural and light stain colors) are not considered defects.
- Scratches and changes in finish sheen resulting from bumps or abrasions during delivery, installation, and daily usage are not considered defects.

Even though great care and quality control standards exist in the manufacturing of these products, the above characteristics could possibly develop in your cabinetry. We recommend humidity control in your home for all products to reduce the possibility of wood movement and shrinkage.

CAUTION: During the cleaning cycle of self-cleaning appliances, we recommend that you remove the doors and drawers of all cabinets adjacent to and above the oven. The cleaning cycle generates heat that could affect the finish and surface of the cabinets. We recommend a Delamination Shield (Item Code: DS) be placed between free standing base ovens and adjacent base cabinets during cabinet installation. Wellborn Cabinet, Inc. is not responsible for any product defect that results from not following these procedures.

General Product Information

Wood base materials must be protected against both high and low humidity extremes as well as direct moisture since the wood used in them retains its hygroscopic properties despite the fact that it has been processed.

General Product Information (continued)

The Home Concepts brand by Wellborn Cabinet, Inc. reserves the right to continuous product refinement. Specification changes in design and materials may be introduced, as conditions require, without obligation to make changes to products previously manufactured. If a claim is filed after a product becomes obsolete, Wellborn Cabinet, Inc. reserves the right to honor the warranty by replacing the discontinued product with the current product that is closest to being equivalent to the original product. This replacement product may not perfectly match the original. On all product enhancements, the old style will no longer be available as of the effective date of change. Discontinued door styles and finishes will be available for replacement for six months from discontinue date; however, lead times will vary. Production will be run once per quarter. The warranty on any replacement product will extend for the balance of the original warranty.

Any wall cabinets greater than 36" wide are not recommended as stand alone cabinets without additional reinforcements above and beyond Home Concepts' installation manual guidelines. We also recommend that any stand alone cabinet, regardless of width, be reinforced with angle brackets to help support the weight of accessories that is added to cabinet interior. Wellborn Cabinet, Inc. will not warranty any cabinets that fall as a result of stading alone. If Home Concepts Dealer does not use the Home Concepts installation screws provided, dealer will be responsible for 100% cost to consumer purchaser.

Finishes

Paints

Many Wellborn Cabinet, Inc. products have paint applied to the face frames, doors, drawer fronts, and end panels. All laminate cabinets have painted face frames. Color will vary on laminate doors. Painted face frames and other painted products will eventually have visible cracking around the joint areas. These variations are considered the natural characteristics of the material in relation to their environment and are not covered under these warranties.

Painted Medium Density Fiberboard (MDF) doors display a color variance from the painted maple face frames used in the same finish due to the MDF substrate material. This is not considered a defect and is not covered under warranty.

Self-Applied Finishes

Wellborn Cabinet, Inc. makes no warranty on self-applied finishes. Any self-applied finishes to any Wellborn Cabinet, Inc. products are not covered under warranty.

General Information

It is the nature of wood to vary somewhat in color and grain characteristics. Sample products may not precisely reflect the natural grain and color found in Home Concepts cabinets. Exposure to sunlight, smoke, household chemicals and other environmental conditions will affect the color of the finish through time. Every wood species exhibits additional characteristics with age such as darkening of grain, pin holes and sap runs. Because of these influences, finish samples should not be used to represent the product beyond 12 months from date of manufacture. It is the Home Concepts Dealer's responsibility to keep samples current. It is the Home Concepts Dealer's responsibility to check that samples are marked correctly for accuracy of color and door profile before releasing for presentation.

This is the exclusive warranty of The Home Concepts brand by Wellborn Cabinet, Inc. and is in lieu of all other warranties. Except as set forth herein, Wellborn Cabinet, Inc. makes no other warranties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, with respect to the product. Furthermore, incidental or consequential damages resulting from the failure of this product are expressly excluded as remedies. Wellborn Cabinet, Inc. neither assumes nor authorizes any other person to assume for it any other liabilities in connection with the sale of its products except in the case of expressed warranties which may be issued in writing from time to time with respect to particular products. Except where a different expressed written warranty has been issued with respect to particular products, no warranty, expressed or implied, is intended to be provided by Wellborn Cabinet, Inc. to any person or persons other than the original consumer purchaser. Some states do not allow limitations on how long an implied warranty lasts or limitations or exclusions of incidental or consequential damages. Therefore, the above limitations and exclusions may not apply to you.

Penalty Clause Contracts: Wellborn Cabinet, Inc. will assume no liability whatsoever in any penalty clause contracts even if it appears that we are at fault in triggering such a penalty. All liability will be borne by the Dealer who chooses to be committed.

Home Concepts Dealers are responsible for reviewing all warranties and disclaimers with their consumer purchasers. Home Concepts Dealer responsibilities include management of warranty claims from the consumer purchaser. Wellborn Cabinet, Inc. advises the Home Concepts Dealer to require the consumer purchaser to sign the Statement of Understanding below, but has no liability should the Dealer fail to do so.

Home Concepts Customer/Dealer: Any individual or business that buys Home Concepts products directly from Wellborn Cabinet, Inc.

Consumer Purchaser: One who purchases Home Concepts products from a Home Concepts Customer/Dealer.

STATEMENT OF UNDERSTANDING

Being the consumer purchaser of the cabinetry discussed by the warranty above, I understand the Product Awareness Statements and Disclaimers as called out in this document.

CONSUMER PURCHASER SIGNATURE

DATE

HOME CONCEPTS DEALER SIGNATURE

DATE

Wellborn Cabinet Product Identification Information

Door Style: _____

Finish: _____

Dealer and Installer: _____

Date Purchased: _____